

This is to certify that

**SYLVIE DUCHARNE**

Has achieved the

**ITIL<sup>®</sup> Foundation Certificate in  
IT Service Management**

Effective from **21 Mar 2019**

Expiry date **N/A**

Certificate number **GR750541839SD**

Candidate number **9980002107720367**



Mark Basham, CEO, AXELOS



Panoraia Theleriti, Certification Qualifier, PeopleCert

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This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.